

This Product Trail Agreement (the "Agreement"), dated as of the date set forth below, between Trinsio ("Company") and Customer (identified below) sets forth the terms and conditions for the use of the products and services listed below (the "Equipment") by Company to Customer.

General Information

Company Name _____

Main Phone _____

Physical Address

Street _____

City/State/ZIP _____

Shipping Address (If different)

Street _____

City/State/ZIP _____

Referred by

Company _____

Contact person _____

Email _____

Primary Contact

Contact Name _____

Contact Office Phone _____

Contact Mobile Phone _____

Contact Email _____

Preferred Method of Contact (circle one): Phone Email

Technical Contact

Contact Name _____

Contact Office Phone _____

Contact Mobile Phone _____

Contact Email _____

Preferred Method of Contact (circle one): Phone Email

BY SIGNING BELOW, CUSTOMER HEREBY AGREES TO AND SHALL BE SUBJECT TO THE FOLLOWING TERMS AND CONDITIONS:

Customer may use the Equipment for trial and evaluation at no cost for a period of 30 days from *EITHER* the date the appliance arrives and is installed at the customer's location, OR 7 days after the appliance arrives at the customer's location, whichever date is sooner.

If the Equipment is returned to Company within 7 days of the completion of the Trial Period, Customer will owe nothing for the Product Trial. If the Equipment is NOT returned to Company within 7 days of completion of the Trial Period, Customer will be invoiced for the first month(s) of service, and agrees to pay the charges due based on Customer's data consumption \$500 for the Appliance including 1 Terabyte, and \$200 for each additional Terabyte) OR a minimum of \$500 (Appliance including 1 Terabyte), whichever is greater.

If the Equipment is NOT returned to Company within 15 days of completion of the Trial Period, Customer will be invoiced for the months of active service, and agrees to pay the charges due based on Customer's raw data consumption (\$500 for the Appliance including 1 Terabyte, and \$200 for each additional Terabyte) OR a minimum of \$500 (Appliance + 1 Terabyte), whichever is greater.

If the Equipment is NOT returned to Company within 15 days of completion of the Trial Period, Customer will automatically enter into a 12-month service term, and agrees to the terms of service found at www.trins.io/policies.

Equipment returned to Company must be in the same working and physical condition as it was at the time the Equipment was delivered by Company. To avoid the return being rejected, the following criteria must be met:

- a) Equipment must be returned in the original packaging, both inside and outside.
- b) All returns must be complete with all instructions, cables, warranty cards, etc., just as they were received.
- c) Equipment must be clean and without excessive scratches. If Equipment is not returned in satisfactory condition, Customer will be invoiced and agrees to pay the then current retail sales price of the Equipment.

EMAIL COMPLETED FORM TO TRIAL@TRINS.IO

CUSTOMER SIGNATURE _____

NAME (PLEASE PRINT) _____

DATE _____

General Information

Company Name _____

Shipping Address

Street _____

Suite/Detail _____

City/State/ZIP _____

Technical Contact

Contact Name _____

Contact Office Phone _____

Contact Mobile Phone _____

Contact Email _____

Preferred Method of Contact (circle one): Phone Email

The Trinsio Appliance requires two static IPv4 Addresses on your internal network and appropriate firewall rules to provide Trinsio admin and replication access.

Private Host Server IPv4 Address _____

Public Host Server IPv4 Address _____

Private Rubrik Air IPv4 Address _____

Public Rubrik Air IPv4 Address _____

LAN Subnet Mask/CIDR _____

Internal DNS Server IPv4 Address (If applicable):

LAN Gateway Address _____

Site Readiness - Please verify data center/server room readiness using the below requirements. Check each box as it is verified.

- Minimum of 1 rack mount unit (RMU) or equivalent rack/shelf space in server/network room on premises
- At least one standard (NEMA 5-15P) power outlet supplying 120V/208V/240V 15A. (~3A or less peak current)
- Minimum 1 x 1Gbit (RJ45) Ethernet network connection on the network of systems the Trinsio appliance will backup.
- Working VGA (DB15) monitor, USB mouse and keyboard available in server/network room for use during installation of the Trinsio Appliance.

Required firewall rules:

- Allow **209.90.67.0/26** and **216.83.131.160/27** to **TCP** ports **7785, 443, 22** and **UDP** port **161** on both of the specified IP Addresses via NAT, Port forward, etc.
- Allow all outbound network access to LAN and Internet from both IP Private Addresses

OS information:

What OS(s) are you using? _____

What version(s)? _____

What applications are you running? _____

What hypervisor platform do you use?

- Xen VMware vSphere Hyper-V Nutanix Other _____

Local Area Network Port Speeds Between Rubrik Appliance and Data Sources (Mark all that apply):

- 100 Mbit 1Gbit 10Gbit VPN/Internet - Connection Speed _____

If you have people who you would like to be in contact with Trinsio for the trial period, please fill out their information here. You can also add additional contacts later in the customer portal.

Additional Technical Contacts

Contact Name _____

Contact Name _____

Contact Office Phone _____

Contact Office Phone _____

Contact Mobile Phone _____

Contact Mobile Phone _____

Contact Email _____

Contact Email _____

Preferred Method of Contact (circle one): Phone Email

Preferred Method of Contact (circle one): Phone Email

PLEASE SIGN BELOW INDICATING THE ABOVE ITEMS HAVE BEEN COMPLETED AND EMAIL TO TRIAL@TRINS.IO

CUSTOMER SIGNATURE: _____

NAME: _____

DATE _____